

KANSAS BOARD OF REGENTS
Student Insurance Advisory Committee
MINUTES
February 5, 2025

The February 5, 2025, meeting of the Student Insurance Advisory Committee (SIAC) was called to order at 12:30 p.m.

Members Participating by Video Conference Call:

Jeff DeWitt, KU COBO rep, Chair	Matt Anderson, KUMC
Ella Burrows, FHSU student	Aaron Coffey, WSU
Morgan Swartzlander, KU	Tabatha Tafoya, ESU
Jennifer Williams, KSU	

Also participating were Jim Lester and Ellison Rooney, UHC SR; and John Yeary, Gage Rohlf, Becky Pottebaum, and Madi Vannaman, KBOR. Jonah Sandford, a PSU student, was unable to attend. Aaron Hurt represented PSU as Kiera Pulliam was unable to attend; and David Bollig represented FHSU as Carol Solko-Olliff was unable to attend.

Minutes

Jennifer Williams moved to approve the December 20, 2024, minutes. Following the second by Aaron Coffey, the motion carried.

ECI Waiver Reports

Jim Lester shared information about the ECI Waiver reports.

Updates on outstanding items from previous meetings

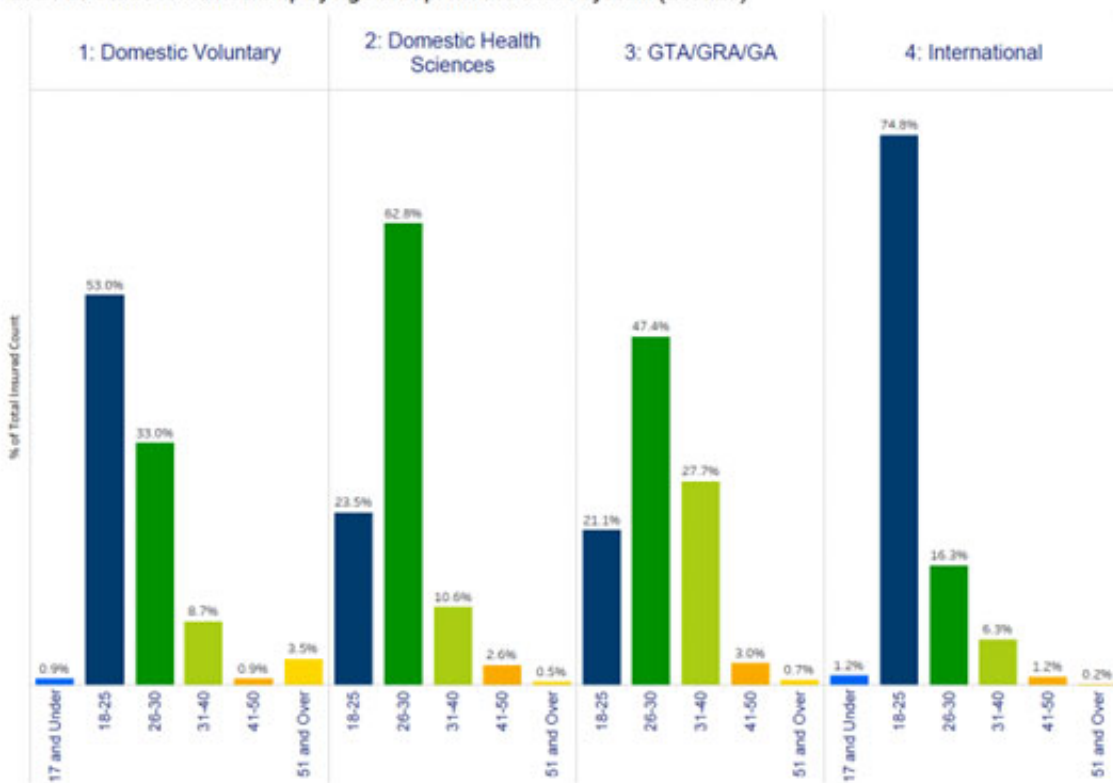
A. Items from the December 4, 2024, SIAC meeting:

UHC SR Quarterly Reports

For PY 24-25, there is data for four months. Enrollment in the past few years has been dropping; PY 22-23 had 6,112 students. PY 24-25 has 5,510 students, based on an estimated annualized count. That is the lowest enrollment in the past four PYs. The data also reflects shifting in age to a slightly older population than in the past. *Carol Solko-Olliff asked if that data reflects more graduate students in the upper age ranges, and Jim Lester responded he would get information about the undergraduate and graduate age breakdowns.*

- In a January 10, 2025, e-mail, Ellison Rooney provided the following breakdown:

2024-25 Student Membership by Age Group: Kansas State System (200118)



Kansas State System (200118) - Membership as of January 1, 2025
Confidential Property of UnitedHealth Group. Recipient shall be liable for using and protecting from further disclosure or misuse, consistent with applicable law.

Newborns

Morgan Swartzlander asked why the liveborn is considered a dependent. *Jim Lester responded even if the child only has coverage for the first 31 days, the child has an independent identifier code. He will get information about how dependents are being identified.*

- In a January 10, 2025, e-mail, Ellison Rooney provided the following information:

“When we get a dependent claim, they claim number is identified as 1234567-3, which identifies the claim as a ‘Dependent Child’ claim. ‘-1’ is for Students, ‘-2’ is for Spouse. See below as an example:

471-3	Dependents	0	ROUTINE WELL BABY
664-3	Dependents	0	ROUTINE WELL BABY
387-3	Dependents	0	ROUTINE WELL BABY

- At the February 5 meeting, Morgan Swartzlander, KU, asked if babies could be coded differently if they were not paid premium dependents, and Jim Lester responded that they could not code babies differently, but they could look at the data and pull out dependents by age.

B. Item from September 4, 2024, SIAC meeting

Payment Link

Jennifer Williams, KSU, asked if UHC SR could increase the number of days the payment link is available for Option 3 students as they often have to wait for funds to be available. The graduate students would like the link to be active throughout the enrollment period, which is most likely not feasible, but an extension from the current five-day window would be appreciated. Matt Brinson replied that he would discuss this with UHC SR's Partner Center team to see if the period could be extended beyond five days. [After the meeting, Jim Lester provided the following response: It was confirmed that the payment link is open for the period the link was sent. For example, for the fall, the link would be good until the cutoff date, which would have been 10/1/24. If the issue is monthly, that link is set to expire 5 days after the date for which it is issued. Given the short coverage period for monthly, that length of time is unfortunately not something that can be changed.]

Several SIAC members noted that the link is only available for five days, even for Option 3 students, and not until the enrollment period expires. Jim Lester will follow up with UHC SR contacts.

- In a January 10, 2025, email, Ellison Rooney stated that USC SR has "confirmed that we cannot extend beyond the 5-day calendar link."

C. Items from December 20, 2024, SIAC meeting

Good of the Order

1. Carol Solko-Olliff asked if UHC SR could provide a report on claims denied at the February Committee meeting. Ellison Rooney said a campus-by-campus report can be provided.

- Ellison Rooney addressed this inquiry in a January 13, 2025, e-mail, and at the February 5 meeting. Ellison advised that USC SR is unable to share the information in any written format due to corporate policy.

2. Aaron Coffey said he heard from a student who received an *email from UHC SR about "Proofpoint," a secure email platform*. He asked that UHC SR share information about this before the students see it. Ellison Rooney said this platform will replace the previous Cisco platform. She will reach out to the transition team.

- In a January 10, 2025, e-mail, Ellison Rooney reported "UHCSR is moving to a new Secure Email solution, and they plan to complete it by April 2025. Secure email recipients will experience the following changes: The first-time recipients receive a secure message, they will be required to register with Proofpoint. The experience will be similar to the process of registering with Cisco." Ellison attached the external recipient user guide.

Quarterly Reports – UHC SR

Allison Rooney reviewed highlights from the quarterly reports through December 2024. She reported a drop in international students, and Jeff DeWitt asked why. Matt Anderson stated that the summer enrollment numbers have not been reported yet, which could be a reason. Ellison noted that it was not something to be concerned about, and Jim mentioned that this was just an estimate. Allison said that paid claims were higher than last year at the same time, and physician visits and prescription medication were the highest copay costs. She also noted that other care, screening, and circulatory conditions arteries, veins, and lymphatics are up.

Allison noted that there are no claims greater than \$100,000 yet, but there is one that is close. The number of member claims increased 5% in December 2024, with many members accessing prescriptions and vaccines. The prescription and paid claims per utilizing member by tier were consistent. She also noted that the premium paid claims and loss ratio was similar to the last report.

Update on the status of the SIAC recommendation for PY 25-26

The recommendations have been approved and will go to the Board Governance Committee and the full Board this month.

Good of the Order

No topics were discussed

Future SIAC meetings

Future SIAC meetings are tentatively scheduled for 12:30 (unless otherwise stated below):

- A. Wednesday, May 7, 2025
- B. Wednesday, September 3, 2025
- C. Wednesday, December 3, 2025